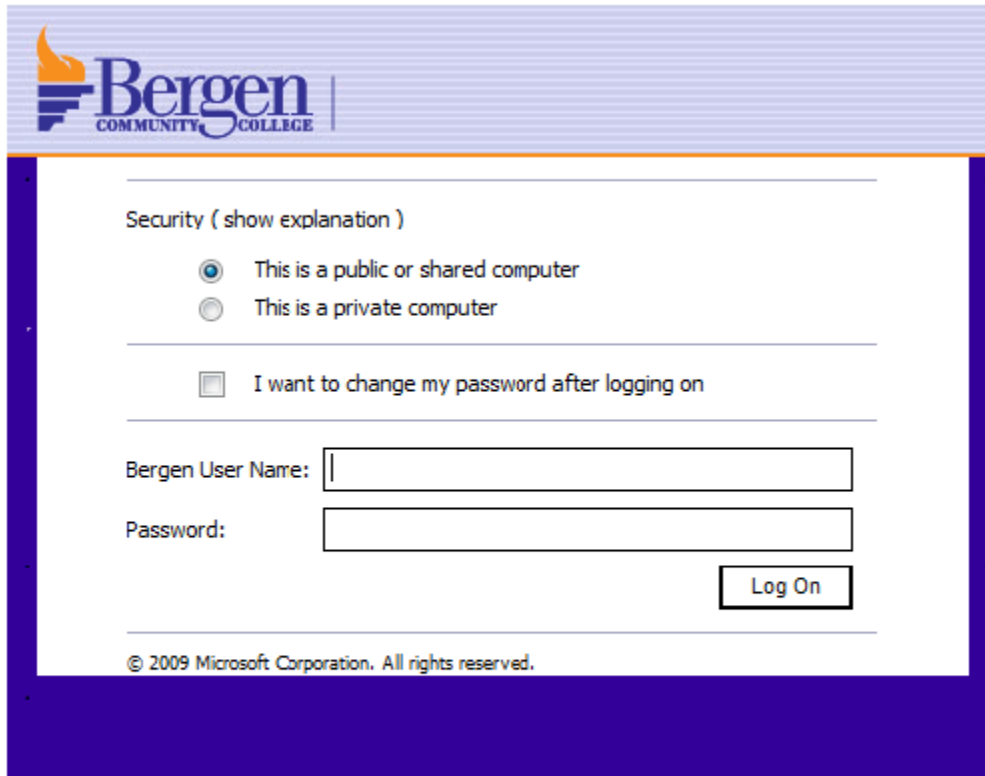




## What's my Bergen User Name?

If you don't know or forgot your Bergen User Name, follow these instructions.

A screenshot of the login page for Bergen Community College. The page has a blue header with the Bergen Community College logo. Below the header, there is a section titled "Security ( show explanation )" with two radio buttons: "This is a public or shared computer" (selected) and "This is a private computer". Below that is a checkbox labeled "I want to change my password after logging on". There are two input fields: "Bergen User Name:" and "Password:". A "Log On" button is located to the right of the password field. At the bottom of the page, there is a copyright notice: "© 2009 Microsoft Corporation. All rights reserved."

**Forgot My Password** **What's My Bergen Username**  
**Portal Help**

1. Go to [my.bergen.edu](http://my.bergen.edu)
2. When prompted for login (as above image) select "What's My Bergen Username"

# my.bergen.edu

What's my User ID?  
In order to retrieve your User ID you must fill in your last name and one of the two additional identifying numbers.

\* = Required

Last Name\*

SSN

OR

Colleague ID

SUBMIT

What's My Password? [Change Password](#)

LOG IN MAIN MENU HELP CONTACT US

WebAdvisor 3.1.7  
POWERED BY CADET

3. When prompted (as above image) enter Your Last Name and Social Security Number(SSN) or College ID
  4. Click Submit
- \* Last Name is a required field.**

Here's Your User ID

User ID: bsmith

OK

5. Make note of your Bergen User Name and Close the Browser window.